

January 23, 2012

RE: Customer Support Announcement

Dear Customers and Suppliers,

Customer Support via email and telephone will be unavailable from:

3pm on January 27, 2012 until 7:30am on January 30, 2012.

This temporary inconvenience is due to a system move and upgrade while we relocate offices to our new offices at:

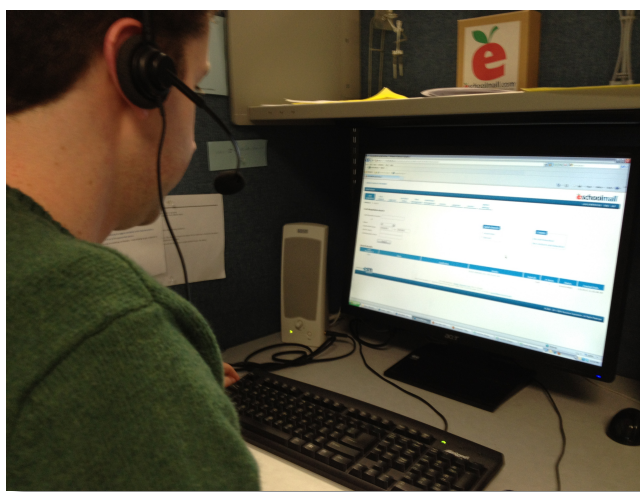
*ESM Solutions Corporation
2700 Kelly Road
Suite 100
Warrington, PA 18976*

Email addresses and telephone numbers will remain the same. Prior to Friday afternoon and resuming again on Monday morning, you can reach customer support at support@esmsolutions.com and 1-877-969-7246

Note: The production systems are unaffected by this move and will remain available during our office move.

Thank you,

Customer Support



Software Support Representative - Andrew